



smartbuy® – delivering a complete range of electronic procurement solutions

What is smartbuy®?

smartbuy® is a business unit of the Department of Commerce. We work with government agencies and other authorised buyers throughout Government to improve procurement processes, assisting with the move from a paper-based to an electronic procurement system.

We can work with you on just one aspect of your procurement needs, like catalogue content management, or we can deliver a complete procurement solution from catalogue content, through to purchasing, reporting and analysis.

We provide a real-time, electronic connection to your suppliers, which means your transaction cycle times are significantly reduced. smartbuy® also works with suppliers, to streamline their administration and order management practices and update processes to an electronic delivery system, improving procurement from both sides.

smartbuy® provides you with reports so you can gain a better understanding of your procurement spend. You can tap into our wealth of procurement knowledge and IT infrastructure, as well as training and support services, leaving you more time to concentrate on core business.

All this adds up to significant savings of time and money.

Solutions Benefits

smartbuy® solutions can support your electronic procurement initiative and achieve direct savings by:

- Increasing purchasing compliance, leading to direct cost savings and product rationalisation,
- Reducing the transaction and administration costs of purchasing by decreasing the effort of placing orders and removing duplicate processes,
- Reducing consumption and improving cash management through reduction of purchasing cycle times,
- Reducing an organisations IT investment and system duplication by utilising existing applications, such as smartbuy® CONTENT and smartbuy® TRADE,
- Delivering purchasing advantages to organisations through access to a large competitive range of suppliers,
- Maximising use of existing IT investment, utilising smartbuy® CONNECT to support your current Finance or ERP system,
- Providing low to zero cost entry for suppliers, removing duplicate costs in the trading support of each agency,
- Bringing transparency to the purchasing element of the supply chain through improved reportability,
- Providing common standards and protocols, increasing interoperability.



smartbuy®



smartbuy® makes entry into electronic procurement easy, as it delivers a complete electronic procurement system to streamline the order to pay cycle within a safe environment.

smartbuy® Suite of Solutions

smartbuy® offers a number of solutions to support your procurement objectives. These include:

smartbuy® CONTENT

Supplier engagement for catalogue data design, publishing, and maintenance.

smartbuy® TRADE

An electronic procurement system, hosted by the NSW Department of Commerce, delivering search, browse and purchasing catalogues, workflow management through to purchase order and invoice exchange.

smartbuy® CONNECT

A single connection point for buyers and suppliers to exchange electronic trading procurement documents.

smartbuy® PARTNER

Expert professional resources providing business re-engineering, benefits assessments, change management, stakeholder management, vendor co-ordination, learning expertise, training and support for electronic procurement implementation.

Selecting one or more of these solutions can provide you with access to:

smartbuy® REPORT

A range of procurement reports to support and assist with procurement planning.

Buyers



education



health



justice



police

Suppliers



stationery



IT



furniture



major appliances

smartbuy® is available to all NSW Government agencies; state-owned corporations; agencies of the Commonwealth, states and territories; Local Government bodies; public or private schools, colleges and universities and public hospitals, as well as community-based not-for-profit organisations and charities. Find out if you are eligible to access smartbuy® solutions today by contacting the smartbuy® Helpdesk.